

Our Quality Policy

Introduction

This policy has been developed to heighten the awareness and the importance to our employees, Customers, suppliers, subcontractors and other interested parties of producing quality products and services to support the on-going success of Jeff Hort Engineering.

Scope

This quality policy defines the overall intentions and directions of the organization with regard to Quality. It applies throughout every facet of the organization and focuses on ensuring the delivery of quality products and services through the effective implementation of the Quality Management System.

Policy

Jeff Hort Engineering defines quality as the inherent characteristics of a product or service that meets or exceeds Customers expectations. Our Quality engineered products and services are “fit for purpose”, “conform to requirements” and are characterised by a degree of superiority or excellence.

Our Quality Management System is based on the requirements as defined in the Australian and International Standards: AS/NZS 9001:2008. In this regard, it is the responsibility of Management and Company employees to ensure that the Quality Management System, Policies, Procedures and Work Instructions as well as the associated work practices are understood, implemented and maintained as they apply in the performance of their duties.

The Management of Jeff Hort Engineering understands the importance of its people and performance by endorsing a learning environment through the development, implementation and maintenance of a training regime as an integral part of its workplace culture. This is in recognition that the enterprise is only as good as the skill and the maturity of the people within.

As our Company is driven by our Vision Statement our Quality Management System is underpinned by our Quality Policy and associated Quality Manuals. These Documents are designed to generate a competitive advantage through continuous improvement and enhanced business practices.